

Annual Report, 2008-2009

Department/Division: Department of Digital and Learning Technologies

College: UWF Libraries

Part I-SP, Summary Report on Status of Strategic Planning Goals/Objectives

Program/Function/Service	Strategic Goal/Objective ^a	Related UWF Strategic Goal ^b	Method of Assessment	Summary of Assessment Results ^{cd}	Use of Assessment Results to Improve Program/Function/Service ^e
Support the libraries in a variety of digital and research technology needs from basic technology infrastructure to legacy applications to new possibilities with emerging technologies	New 2008-09 Library Website Redesign Stage II: Application of Digital Video, social networking. Further vetting of the phase I prototype	3a. 3.5	Stats (See Appendix I, Web Presence Statistic) Usability study, Focus Groups. Library Web Committee advisory.	In progress. Library Web Committee formed	
Create wider departmental infrastructure and human resource capacity.	Train and hire new information specialist/web developer for digital learning and initiatives with adequate working space for department	5.a	(Department Org Chart, monthly accountability reports	Met. New Web Developer trained and hired, Successful transition to position.	
Increase partnerships of library with regards to wider digital library initiatives and research directions	Collaborate and partner with local and national IT organizations to implement	5.d	List of Partnerships Engendered	Met. HASTAC, ASIS&T, BRA, D-LIB.	
Support University Interlibrary Loan Services	Implement new Interlibrary Loan Technology System (ILLIAD)	3a. 3.5	Usability/Effectiveness Surveys	Met. New Interlibrary Loan system successfully transitioned and implemented	
Enabling Digital Libraries for Special Collections. The possibilities of Archon allow placement of 'digital objects' (i.e. primary documents) online.	Archon . Digital Library and EAD Online Archives. Stage II: Going Down to the Digital Object Level.	3a. 3.5	Usability Study, Focus Groups.	Not met. Not a high priority for Special Collections/Archives. On hold until Special Collections opens project again.	
Enabling new technological	Various New Technology	3a.		Not met. Because of	The goal is to keep previous

Infrastructures and possibilities for the libraries and university	Action and Budget Plans: UWF Libraries Learning Commons: White Paper; Library Digital Initiatives Program and Literacy Studio; IT Departmental Space, Human Resources Needs List; University Libraries New Media Centre Library Digital Initiatives(ppt.) Library Digital Literacy Studio/Laboratory Proposal (PDF)	3.5		budgetary concerns and cutbacks, none of these proposals saw further development in this more challenging fiscal year.	developed initiatives in conversation.
Educating Staff, faculty and the wider university community with regards to new technology possibilities for libraries	Workshop and webinars implemented from FCLA for Alephv.19 transition.	5.d	Operationalization of workshops into practical Implementation	In Progress..	
Enabling digital libraries through larger state/FCLA collaborations and new open source possibilities	West Florida Photo history Project (Digitool with FCLA) , Palmm Project	4.a	Usability, Prototype Reviews, New Products on Web	Not met. Not congruent with Special Collections and Archives goals.	

^aFrom unit's 2008-2009 strategic or action plan. Add lines as necessary.

^bInsert Focus/Goal number/letter from the [UWF Strategic Priorities and Measurable Achievements, 2008-2012](#).

^cData/information used to determine goal/objective status.

^dCan comment on status of goal as "met," "not met," or "in progress."

^eDescribe decisions made based on assessment results to improve program

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Part II-A, Major Unit Accomplishments and Changes in Programs and Services

List major department/division accomplishments and changes in programs and services for 2008-2009.
(Add lines as needed.)

1. All patron and staff computers were transitioned to Microsoft Vista (140 patron computers), 45 staff computers.
2. Reestablishment of Library faculty/staff Web Committee (Activities and Advisory)
3. Implementation and successful transition to new interlibrary loan system (ILLIAD)
4. SATELITE 2.0 – A Statistical Analysis Toolset for Endeca, Libraries & Information Technology Environments. <http://library.uwf.edu/satelite/>
5. Aleph v.18 to Aleph v. 19 (ILS System Upgrade) (in Final Stages)
6. 2008-2009 Books and Bytes Weblog <http://librarydigitalservices.uwf.edu/library> (45 articles, 08-09)
7. UWF Libraries 2008 Task Forces Internal Wiki Implemented (Wikimedia) http://librarydigitalservices.uwf.edu/tf-wiki-1.12/index.php?title=Main_Page
8. RECAPTCHA Anti-Spam System Security Applied to all internal and external online forms, wikis and Weblog <http://librarydigitalservices.uwf.edu/library/?p=153>

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Part II-B, Distinguished Individual (Faculty, Staff, and Student) Accomplishments

List college/departmental distinctions earned by faculty, staff, and students during 2008-2009.

A. Faculty

3. Awards

Dr. Ray Uzwyshyn received the Emerald Literati Network 2008 Highly Commended Award for his paper "Multimedia Visualization and Interactive Systems: Drawing Board Possibilities and Server Realities" *Library High Tech* 25:3, Winter 2007-2008.

4. Other Distinctions

Dr. Ray Uzwyshyn presented [Books, Bytes, Blogs and Wikis: Wider Rationale for Academic Enterprise Web 2.0 Technology Adoption](#), for the UWF university wide ITS/ATC New Ways to Engage Students Learning Series.

Dr. Uzwyshyn was invited to publish a Summary Briefing *for D-Lib* on a UWF Digital Libraries Project. Sept/Oct 2008, Vol 14 Num 9/10, ISSN 1082-9873. [Repurposing Open Source Software for Agile Digital Image Library Development](#)

Dr. Uzwyshyn was invited to participate in a HASTAC Forum (Humanities, Arts, Science and Technology Advanced Collaboratory) on the future of the Humanities (February 2009) Digital video: [Mediated Translations: Reflections on Digital Scholarship](#)

Dr. Uzwyshyn published the chapter "[Semi-Structured and Unstructured Information Systems: Information Visualization](#)" in *Introduction to Information Science and Technology*, Medford: ITI Publishers, 2009.

Dr. Uzwyshyn was invited to participate in a Special Issue of the *Bulletin of the American Society for Information Science and Technology* on Visual Search and Retrieval. This resulted in the published research article "[An Arbitrage Opportunity for Visual Search and Retrieval](#)". June/July 2009. 35:5. ISSN: 1550-8366

B. Staff

Fred Barry was promoted from Desktop Support technician to Systems Server Administrator.

Fred Barry was asked to sit on the UWF Dean's Search Committee for both the first and second iteration of this committee.

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Part II-C, Community Engagement Activities (Faculty, Staff, and Student)

Information about community engagement will be used to document the University's activities related to its service mission, to comply with a new SACS standard pertaining to community service, and to support the University's application for classification by the Carnegie Foundation as a "community engagement" institution.

List all college/departamental community engagement activities with participation on behalf of UWF by faculty, staff, and students during 2008-2009. Please include a very brief description of the Activity, the Community Partner, the Time Commitment (identify as hours per week, hours per month, hours per semester, or hours per year), and a very brief description of the Outcome/Impact of the activity.

Examples of community engagement activities include participation on community-based projects, organization and/or presentation of cultural community events, faculty scholarship related to community action, student scholarship related to community action, participation on community organization boards, and community-based student learning activities such as service learning projects, internships, and capstone experience projects.

	Activity	Community Partner	Time Commitment (Hours)	Outcome/Impact
A. Faculty				
Ray Uzwyshyn	Presentation on New Millennia Digital Possibilities	Azalea Trace Seniors Group	10 hrs	Community Outreach
Ray Uzwyshyn	Digital Video Production	Batey Relief Alliance (Humanitarian/Medical Aid Group) http://bateyrelief.org	20 hrs.	Videos for Batey Relief Alliance
B. Staff				
Fred Barry	Library Booksale	Festival on the Green	4hrs.	
C. Students				

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Part III-A, Strategic Planning Goals/Objectives for 2009-10

List strategic plan goals/objectives and planned method of assessment (if applicable).

Strategic Goal/Objective ^a	Related UWF Strategic Goal ^b	Method of Assessment ^c
Implementation of new UWF website templates and specifications for main and branch library infrastructures	3.5	Web Stats. Usability and focus groups, University Web Advisory Committee/Web Team evaluation
Take steps toward the realization and Implementation of Library Digital Media Studio	3a, 3.5	Consultation/Communication progress memo with Library Task Forces and Administration
Implement Aleph v.19 Integrated Library System for main and branch libraries	3.5	Results checklist from FCLA with various Library departments (Circ, Cataloging, Aqu. Serials)
Create a Developing/Donations/Giving Section for the Libraries Web presence In consultation with administration and the Office of Development,	3.5	Web section launch assessment with administrative/Office of Development approvals for donations. Stats on Donation amounts
Facilitate technological training and development opportunities for faculty/staff	5a,5c,5d	Attendance records, quality surveys on training, number of workshops
Continue to investigate streaming video possibilities with circulation and administration.	3.5	Survey with administration and circulation as to needs met.
Work with Automation committee and Web Committee to support hardware/software, networking and web needs for future website development for main and branch libraries	3.5	Annual departmental survey of web updates and needs evaluation. Student surveys, Committee Minutes.
Take steps towards communicating and actualizing new Web 2.0 and Technology possibilities for the Libraries information commons and web presence	3.5	Stats. Evaluation/feedback forms. Library web committee assessment and implementation goals.

^aAdd lines as needed.

^bInsert Focus/Goal number/letter from the [UWF Strategic Priorities and Measurable Achievements, 2008-2012](#).

^cIf applicable.

Appendix I – General Library Web Presence Statistics

Period: 6/1/2008-5/31/2009

Summary Overview*

Hits

Total Hits 12,844,105**
Average Hits per Day 35,189
Average Hits per Visitor 19.03
Cached Requests 2,903,108
Failed Requests 1,611,062

Page Views

Total Page Views 1,692,026
Average Page Views per Day 4,635
Average Page Views per Visitor 2.51

Visitors

Total Visitors 674,919
Average Visitors per Day 1,849
Total Unique IPs 111,927

Bandwidth

Total Bandwidth 172.93 GB
Average Bandwidth per Day 485.15 MB
Average Bandwidth per Hit 14.12 KB
Average Bandwidth per Visitor 268.67 KB

*A longer 59 page report is also available upon request.

**These numbers include both internal (information commons) and external users to the library website. A separate and longer 59 page report excluding all library internal activity is also available upon request

Note: These numbers exclude traffic from search engine crawlers.